



ಬಳ್ಳಾರಿ ಜಿಲ್ಲಾ ಸಹಕಾರ ಕೇಂದ್ರ ಬ್ಯಾಂಕ್ ನಿ.,

ಪ್ರಧಾನ ಕಛೇರಿ: ಪಿ.ಬಿ. ನಂ. 17, ಟೌನ್ ಪೊಲೀಸ್ ಸ್ಟೇಷನ್ ಎದುರುಗಡೆ, ಹೊಸಪೇಟೆ -583 201.

THE BELLARY DIST. CO-OP. CENTRAL BANK Ltd.,

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Date:28-10-2020

QUATATION INVITED

Sub: RATE QUOTATION INVITED FOR DC AND DR ON PLATFORM -AS-A-SERVICE (PaaS) CLOUD MODEL.

Following are the criteria to be accomplished to quote.

1. The Cloud Vendor's Data Center(DC) should be of minimum Level 3 as per Up-time Institute's standards (or standards set by similar authority). A Certificate by an external auditor certifying the Level of the DC should be provided.
2. The Cloud Vendor should be ISO/IEC 27001:2013 Certified (Information Security Management Systems -ISMS). The latest Certificate should be shared.
3. The Cloud Vendor should be ISO 22301:2012 Certified (Business Continuity Management Systems). The latest Certificate should be shared.
4. The servers, storage and network equipment's provided to the bank should have adequate redundancy to ensure a smooth fail over in case of primary component / equipment failure.
5. All servers and network equipment's provided to the bank should be well within End-of-Life (EOL) period.
6. The Cloud Vendor should provide the required Operating System (Windows / RHEL) for the servers.

7. The Cloud Vendor should provide the required Database (Oracle Enterprise Edition).
8. The Cloud Vendor should provide a reliable Wide Area Network (WAN) guaranteeing a minimum up-time of 99%.
9. The WAN should have adequate redundancy. If the primary connectivity fails, secondary connectivity should takeover seamlessly.
10. Data in transit between the bank's locations and the DC/DR should be encrypted through Virtual Private Network (VPN).
11. The Cloud Vendor should provide Network Monitoring services (through Cyber Security Operations Center). The vendor should be responsible for Incident Monitoring and Reporting – as per the guidelines of RBI and NABARD. Reports will have to be provided by the vendor to the bank as and when requested.
12. Logs from servers, storage and network equipment's provided to the bank should be stored at least for a period of one year. If the bank requests these logs to be produced for forensic investigation purposes, the Cloud Vendor should do so.
13. The vendor should provide a robust data backup mechanism.
14. The Disaster Recovery Center (DR) should also be of minimum Level 3 standards. The DR should be located in a different seismic zone.
15. The Wide Area Network (WAN) should be designed such that when the DC goes down, connections to and from all branches of the bank, as well as to and from other points like that of ATM Switch Vendor, Member Bank (for Host to Host NEFT/RTGS services) etc., should seamlessly move to the DR, without there being any dependency on the DC infrastructure.

16. The Cloud Vendor should provide all necessary support to conduct full-fledged DC-DR Drills once every 6 months.
17. If and when the bank decides to move out of the Cloud, the vendor should cryptographically erase the bank's data in its entirety such that the data cannot be retrieved (cryptographic erasure).


Chief Executive Officer

The above said quotes should be sent within **10-11-2020** to the following mail id and address:

it@ballaridccb.com

CHIEF EXECUTIVE OFFICER

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